

# WorkForce® Enterprise WF-M21000 Monochrome Multifunction Printer

Print | Copy | Scan

Multifunction

Departmental

## Fast

Prints up to 100 ISO ppm  
(black)<sup>†</sup>



## The high-speed monochrome MFP with powerful Heat-Free Technology.

**Breakthrough speed for powerful monochrome printing** — 100 ISO ppm<sup>†</sup> (black); the fastest print speed in its class<sup>1</sup>; fast first page out

**PrecisionCore Heat-Free Technology™** — non-contact, heat-free technology for remarkable reliability

**Security features** — full suite of advanced security features you can count on

**Compatible with genuine Epson® solutions and industry-leading third-party solutions** — Epson Open Platform for seamless workflow integration

**Energy efficient** — up to 80 percent lower power consumption than A3 mono MFPs<sup>2</sup>

**Versatile options** — the perfect solution for stacking, stapling, creating booklets, and hole punch finishing; fax and multi-network options

**Print from wherever business takes you** — mobile printing from Chrome and iOS<sup>®3</sup> devices<sup>4</sup>

**DURABrite® Pro Ink technology** — high-capacity pigment replacement ink cartridges yield up to 60,000 ISO pages per cartridge<sup>5</sup>

**Expedite your workflow** — up to 100,000-page recommended monthly print volume; up to 5,350-sheet input capacity<sup>6</sup> with optional 3,000-sheet input tray

**Print**

**Printing Technology** PrecisionCore Heat-Free (mono) drop-on-demand line head inkjet technology  
**Maximum Print Resolution** 600 x 2400 dpi  
**Print Speed**\* 100 ISO ppm (black) simplex, 100 ipm (black) duplex  
**Print Features** Simplex, Duplex, Collating, Rotate-sort, Mixed Paper Sizes, Secure Printing, Watermark, Poster Printing

**Mobile Printing and Scanning**

**Epson Connect™ Solutions**<sup>4</sup> Epson Email Print, Epson Remote Print, Epson iPrint™ App (iOS, Android™), Epson Print and Scan App (Windows®)  
**Other** Google Cloud Print™, Android printing, Fire™ OS printing, Mopria® Print Service, Scan to Cloud<sup>7</sup>

**Copy**

**Copy Speed Flatbed**†† 100 ISO cpm (black)  
**Copy Speed ADF**†† 100 ISO cpm  
**Copy Quantity** 1 – 999  
**Maximum Copy Size** 13" x 19"  
**Input Copy Resolution (dpi)** Maximum 600 x 600  
**Copy Features** Automatic 1-sided to 2-sided, Fit to Page, Automatic Reduction and Enlargement (25 – 400%), ID Copy, Adjustable Copy Density, Collate 100 Sheets, 1-sided to 2-sided, 2-sided to 1-sided, 2-sided to 2-sided, Adjustments — Density, Contrast, Color, Sharpness, Text Enhancement, Mixed Size Originals

**Scan**

**Scanner Type** Color flatbed/Auto 2-sided ADF  
**Scanner Sensor** Color CIS  
**Optical Resolution** 600 x 600 dpi  
**Hardware Resolution** 600 x 600 dpi  
**Maximum Resolution** 9600 dpi interpolated  
**Scanner Speed**<sup>8</sup> ADF Simplex 60 ipm/Duplex 110 ipm  
**Maximum Scan Bed Size** 11.7" x 17"  
**Scan Features** Scan to PC (USB and network), Scan to Cloud<sup>7</sup>, Scan to Email (SSL), Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, Scan to PDF, Remove Shadows/Punch Holes, Density Adjustment

**Fax (optional)**

**Type** Walk-up black-and-white and color  
**Receive Memory** 6MB  
**Speed Dial Numbers** Up to 2,000  
**Fax Features** Send, Receive, Fax to Email, Fax to Folder, Inbox, Password Delayed Send, Sharpness, Copy Ratio

**Optional Finisher**

**Professional Staple Finisher**<sup>9</sup>  
 Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching  
**Professional Booklet Finisher**<sup>9</sup>  
 Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching, Folding, Saddle Stching  
 ◊ Hole Punching Requires 2/3 Hole Punch Kit or 2/4 Hole Punch Kit

**Auto Document Feeder**

**Support Paper Thickness** 38 – 128 g/m<sup>2</sup>, 10 lb – 34 lb  
**Paper Capacity/Number of Originals** 150 sheets, 80 g/m<sup>2</sup>, 21 lb  
**Automatic 2-sided Scan/Copy/Fax** Yes (optional)

**Box Function**

**Number of Shared Boxes** 1-199  
**Maximum Number of Personal Boxes** Unlimited  
**Maximum Storable Number of Documents** 3,000  
**Maximum Storable Number of Pages** 15,000

**Connectivity**

**Standard Connectivity**  
 SuperSpeed USB 3.0, Wireless, Wi-Fi Direct<sup>10</sup>, Ethernet — 100Base-T/100Base-TX/10Base-T, NFC<sup>10</sup>  
**Operating Systems** Windows 10, Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Vista<sup>11</sup> (32-bit, 64-bit), Windows XP SP3 (32-bit), Windows XP Professional x64 Edition, Windows Server<sup>12</sup> 2003 SP2<sup>11</sup> – Windows Server 2019<sup>11</sup>, Mac<sup>13</sup> OS X<sup>13</sup> 10.6.8 – macOS<sup>13</sup> 11.0.1<sup>12</sup>  
**Extended Connectivity**  
 Up to 2 Ethernet ports support  
 Up to 3 Super G3 Fax cards support

**Paper Handling**

**Maximum Paper Size**  
 Standard cassette up to: 11" x 17"  
 Multipurpose tray: 13" x 47.2"  
**Paper Types** Plain Paper, Epson Multipurpose Plus Paper, Epson Bright White Premium Paper, Epson Bright White Pro Paper, Epson Ultra Premium Presentation Paper Matte, Epson Premium Presentation Paper Matte, Epson Presentation Paper Matte, envelopes and card stock up to 350 g/m<sup>2</sup> or 92 lb  
**Number of Paper Trays** 4 standard cassette trays and 1 multipurpose tray; optional high-capacity input tray  
**Input Paper Capacity** 2,350 sheets (550 x 4 standard trays, 150 x 1 multipurpose tray); optional high-capacity input tray: 3,000 sheets  
**Supported Paper Weights**  
 Standard cassette trays: up to 160 g/m<sup>2</sup> or 42 lb  
 Multipurpose tray: up to 350 g/m<sup>2</sup> or 92 lb

**General**

**Display** 9.0" color touchscreen  
**Temperature**  
 Operating: 50 ° to 95 ° F (10 ° to 35 ° C)  
 Storage: 6.8 ° to 104 ° F (-14 ° to 40 ° C)  
**Relative Humidity**  
 Operating: 15 – 85%  
 Storage: 5 – 85% (no condensation)  
**Noise Level** Less than 75 dB  
**Rated Voltage** AC 100 – 240 V  
**Rated Frequency** 50 – 60 Hz  
**Rated Current** 9.0 – 4.5 A  
**Power Consumption (Approximate)**  
 Standalone Copy Printing: 180 W  
 Ready Mode: 77 W

**General (continued)**

Sleep Mode: 1.1 W  
 TEC Rating: 1.2 kWh  
**Maximum Power Consumption** 320 W  
**Weight and Dimensions (W x D x H)**  
 Printer: 26.5" x 29.8" x 48.9"  
 Weight: 390.4 lb (printer), 405.7 lb (printer with supplies)  
 Configuration with Professional Staple Finisher:  
 85.9" x 29.8" x 48.9", Weight: 684.9 lb  
 Configuration with Professional Booklet Finisher:  
 93.1" x 29.8" x 48.9", Weight: 814.1 lb  
 Optional High-capacity Input Tray:  
 12.6" x 24.4" x 19.8", Weight: 60.2 lb

**What's in the Box** WorkForce Enterprise WF-M21000 Monochrome MFP, installation guide, power cord, 2x DURABrite Pro Black ink cartridges  
**Software Available**<sup>13</sup> Epson printer driver, PCL-5 driver emulation<sup>14</sup>, PCL 6 driver emulation<sup>14</sup>, Adobe® PostScript® 3™, Document Capture Pro  
**Epson Genuine Solutions** Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro  
**Warranty** 90-day limited warranty; additional service options available through your reseller  
**Country of Origin** Indonesia

**Ink**

**Ink Type** DURABrite Pro pigment ink  
**Ink Cartridges** 2x individual ink cartridges (Black)  
**Replacement Ink Cartridges**<sup>5</sup> T04Q Ultra High-capacity Ink Cartridges - Black (Yield, ISO Pages - 60,000)  
 Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.

**Eco Features**

Up to 80 percent lower power consumption than A3 mono MFPS<sup>2</sup>  
 Save up to 50% of your paper supply with automatic, 2-sided printing  
 ENERGY STAR<sup>®</sup> qualified  
 RoHS compliant  
 Recyclable product<sup>15</sup>  
 Epson America, Inc. is a SmartWay<sup>®</sup> Transport Partner<sup>16</sup>

**Ordering Information**

WorkForce Enterprise WF-M21000	C11CJ87201
Optional Professional Staple Finisher	C12C935031BU
Optional Professional Booklet Finisher	C12C935061BU
Staple Cartridge for Side Staple	C12C935401
Staple Cartridge for Saddle Stitch	C12C935411
2/4 Hole Punch Kit	C12C935171
2/3 Hole Punch Kit	C12C935181
Optional High-capacity Input Tray	C12C933331
Optional Cassette Lock	C12C933231
Optional Gigabit Ethernet Card	C12C934471
Optional Super G3 Faxboard	C12C935251
Optional Paper Guide	C12C935901
Maintenance Box	T671300

† Black print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed) |  
 †† Black copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on system configuration and page complexity. For more information, visit [www.epson.com/copyspeed](http://www.epson.com/copyspeed) | **1** Compared to similarly featured A3 mono MFPS and copiers at 70 ppm or higher based on industry available data as of June 2020. Actual print times will vary based on system configuration, software and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed) | **2** Compared to similarly featured A3 mono MFPS and copiers at 70 ppm or higher based on industry available data as of June 2020. Actual power savings will vary by product model and usage. | **3** Requires Epson iPrint App. | **4** Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit [www.epson.com/connect](http://www.epson.com/connect) | **5** Replacement cartridge yields are based on the ISO/IEC 24711 standard using the ISO/IEC 19752 pattern in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature, humidity and frequency of use. Yields may be lower when printing infrequently. Ink is used for printing and printer maintenance. For print quality, part of the ink from the included cartridge is used for printer startup and a variable amount of ink remains in the cartridge after the "replace cartridge" signal. For details, see [www.epson.com/inkinfo](http://www.epson.com/inkinfo) | **6** With optional high-capacity input tray; 2,350-page capacity standard. | **7** Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit [www.epson.com/connect](http://www.epson.com/connect) | **8** Based on 200 dpi, letter-size, in Black-and-White. | **9** Wi-Fi CERTIFIED™; level of performance subject to the range of the router being used. Wi-Fi Direct<sup>®</sup> may require printer software. | **10** NFC requires use of a device that includes NFC and may require additional software. | **11** Only printing and scanning are supported under Windows Server OS. | **12** Some applications and/or functions may not be supported under Mac OS X. | **13** Internet access is required to install OS X drivers and software. | **14** Not all media types are supported for PCL printing. | **15** For convenient and reasonable recycling options, visit [www.epson.com/recycle](http://www.epson.com/recycle) | **16** SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency

See the latest innovations from Epson Business Solutions at [www.epson.com/forbusiness](http://www.epson.com/forbusiness)

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